

Development of ECCSEL-R.I. Italian facilities: user access, services and long-term sustainability

D.7.2.1 – IT tools for internal communication

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SUMMARY

In today's workplace, communication is key. Having the right tools in place can make a big difference in how well organizations work together and how efficiently activities get done. IT Internal Communication Tools are software designed to facilitate partner organizations communication and collaboration. These tools can positively impact project implementation for several reasons: 1) reduce time wasted, 2) facilitate collaboration across teams, 3) promotes an engaged workplace, 4) improves efficiency, clarity and transparency, 5) provide employees the information needed to do their job and 6) eliminated geographic barriers

Without communication tools, the project implementation is likely to run into issues with coordinating work, keeping everyone on track and simply getting the point across the individuals involved in the activities. When communication is ineffective, it can lead to frustration, wasted time and resources, or information overload.

A number of IT tools for internal communication have been activated at the outset of the project: 1) a shared folder in a cloud-based storage service (Google Drive) 2) web meetings.

1 GOOGLE DRIVE

Google Drive is a cloud-based storage service that enables users to store and access files online. The service syncs stored documents, files and more across all the user's devices, including mobile devices, tablets and PCs. It integrates online office suite for working with text documents, spreadsheets, and presentations.

A shared folder has been created and made available to all the organization partners. The goal is to give quick access to file information, to work on the same documents and to keep track document versions enabling real-time collaboration.

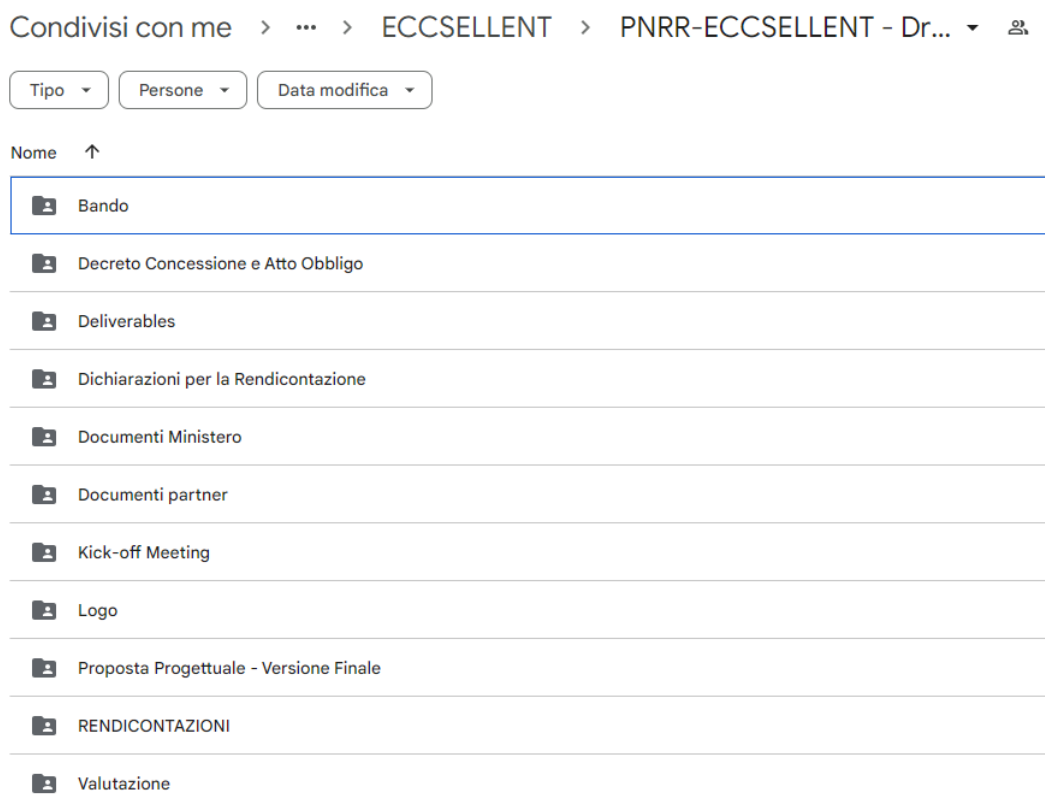


Figure 1: Screenshot of the folder "PNRR-ECCSELLENT Drive Condiviso"

2 WEB MEETINGS

In the aftermaths of the COVID-19 pandemic, video conferencing has been more and more popular to the extent today is used by the majority of organizations. There are multiple reasons why video conferencing has become so widespread lately. First, it helps bridge the geographical gap between team members working from different locations. Second, video conferencing makes it easier to have face-to-face interactions with people who are not in the same room, which can help to build relations and trust. Third, video conferencing can be more efficient than other methods, such as email or phone calls. In spite of some existing “cons” caused by an excessive use of these tools, it is undeniable the introduction of web meeting has helped to reduce travel and related costs, to save time and improved better work/life balance and improve teamwork.